

## **Prevention of Public Nuisance**

It is generally not required to check the noise levels outside during the week, as we only play low level background music. The key evenings for noise checks are on Friday and Saturday nights, especially when we have live music or a DJ performing. The manager on duty performs regular noise checks outside the premises to ensure noise levels are acceptable and not causing a nuisance to the surrounding houses.

We have placed signs on all exit/entry points advising customers that glasses are not to be taken outside after 11pm. The manager on duty checks this rule is being followed.

We encourage customers to leave the premises in a quiet and orderly manner, particularly after busy functions. Customers are reminded verbally by staff, and by signage at exit points. Customers are encouraged to wait for taxis in the lobby rather than outside on the car park to minimise noise.

The manager on duty accepts responsibility for ensuring the rules on prevention of public nuisance are followed. Any noise complaints to us are taken very seriously, with the manager on duty and a member of the committee discussing and logging the complaint.

Copies of noise checks and staff training records are kept behind the bar, and monitored by the committee.

### **Operational Noise**

This includes noise from emptying bottle skips, refuse collection, and deliveries. We have no identified problems in the area.

### **Dispersal**

- The sale of alcohol normally ceases 30 minutes prior to the closure of the clubhouse.
- Background music and lighting levels are used to aid a gradual dispersal.
- Staff encourage customers to leave by offering to ring taxis on their behalf.

### **Customer Noise off the Premises**

- Customer noise is noise resulting from those who are entering or leaving the clubhouse.
- We have no direct control over this noise; however we recognise we can play a part in the reduction of any inconvenience to the community resulting from this type of noise.

We have signs on every exit point which remind customers of our proximity to residential housing and the need to leave quietly.